

The background features a repeating pattern of light purple circles and vertical white lines. A central, larger purple circle contains the text 'MISSING BILLION' in white, bold, uppercase letters.

**MISSING
BILLION**

**Missing Billion Toolkit –
Healthcare Worker Training
Survey**

October 2023

The Healthcare Worker survey sheds light on disability training experience for healthcare facility staff

Survey is composed of 3 parts with ~10 questions each:

1 **Background of respondents:** includes questions on age, gender, and background as a healthcare worker

2 **Prior training on disability:** explores respondents exposure to disability training modules

3 **Training needs:** identifies and screens for gaps respondents' disability inclusion training

Missing Billion Health Worker Discovery Survey
Draft 2 -- June 13

Preamble

The Missing Billion Health Initiative aims to transform health systems so that they can better equipped to serve persons with disabilities. The initiative is global and for people and/or global health stakeholders. It produces data, provides advisory, works on solutions design and is a platform for mobilization.

The Missing Billion Initiative global movement on inclusion transforming a number of things.

As part of this project, we are training to inform the design of this survey because you are please.

For background, people of have long serve physical, no various barriers may include with others.

PART 1 - Background

1. What are your age?
a. 0-5 years
b. 6-10 years
c. 11-20 years
d. 20+ years
2. What is your gender?
a. Male
b. Female
3. What type of health?
a. Physician
b. Dietitian
c. Nurse
d. Midwife
e. Allied health
f. Other (Specify)
4. How long have you
a. 0-5 years
b. 6-10 years
c. 11-20 years
d. 20+ years

5. What type of health facility do you work at mainly?
a. Primary healthcare center
b. Secondary care (Hospitals)
c. Tertiary care (Specialized care)

6. Do you work as a full-time or part-time employee?
a. Full-time employee
b. Part-time employee

7. Do you identify as a person of determination?
a. Yes
b. No

8. Does a member of your family identify as a person of determination?
a. Yes
b. No

9. On average, how frequently do you see people of determination in your clinical work? (Select one)
a. More than once a day
b. Once a day
c. Multiple times a week
d. Once a week
e. Once every two weeks
f. Once a month
g. Other (Specify)
h. Don't know

10. Have you ever received training on serving people of determination (as part of your medical services/specializations)?
a. Yes → answer part 1 and 2
b. No → skip to part 3

PART 2 - Prior Training on Disability Inclusive Health

11. Where did your previous training happen? (Select all that apply)
a. In University as part of my pre-registration training
b. At the facility I currently work at
c. At a facility I used to work at
d. Other (Specify)

Some sample insights provided by the survey include:

35% of healthcare workers do not feel very confident in serving people with disabilities

Only 40% have received any training on serving people with disabilities, despite healthcare workers serving people with disabilities very frequently (80% multiple times a week),

80% of respondents have expressed a desire for more training in serving people with disabilities, identifying communicating and understanding their needs as the most important topics to cover

<10% recipients ranking their training as “very useful”, however, most respondents rank the training received as helpful

There is an appetite to increase access and quality of training

SAMPLE OUTPUT

Access to training: Respondents believe there is a need to increase access of disability training modules

35% of healthcare workers do not feel very confident in serving people with disabilities

Only 40% have received any training on serving people with disabilities, despite healthcare workers serving people with disabilities very frequently (80% multiple times a week),

80% of respondents have expressed a desire for more training in serving people with disabilities, identifying communicating and understanding their needs as the most important topics to cover

<50% of respondents that have received training was within the last one year, and <50% have received any training lasting more than 2 hours

Quality of training content: Healthcare workers that have received training believe it can be enhanced

<10% recipients ranking their training as “very useful”, however, most respondents rank the training received as helpful

Training content is focused largely on general topics (e.g., impairment types) with relatively little focus on specialized challenges (e.g., mental health, laws and policies protecting rights of people with disabilities)

Training recipients believe lectures from experts and videos are the most useful mediums to learn more about disabilities



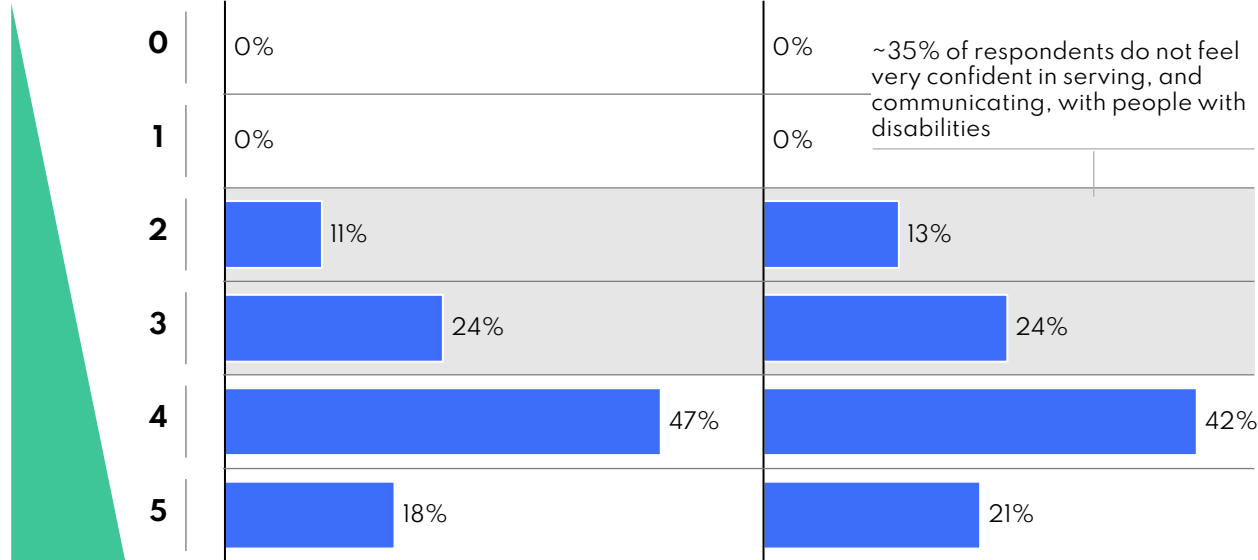
~35% of healthcare workers do not feel very confident in serving people with disabilities

SAMPLE OUTPUT

0 = not confident

Confidence in providing high quality service to people with disabilities
% of responses

Confidence in communicating with people with disabilities
% of responses



5 = very confident

0% ~35% of respondents do not feel very confident in serving, and communicating, with people with disabilities

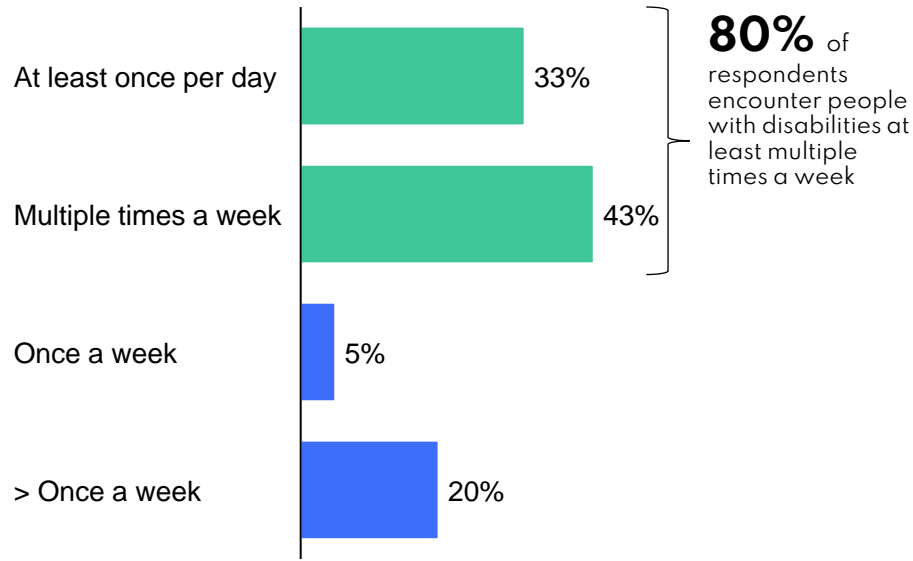
- Overall, majority of healthcare workers feel confident in communicating with, and providing high quality service to people with disabilities
- However, a significant number (~35%) of respondents' confidence in serving and communicating with people with disabilities is at average or below average levels

60% of healthcare workers are not trained to serve people with disabilities despite serving them very frequently

SAMPLE OUTPUT

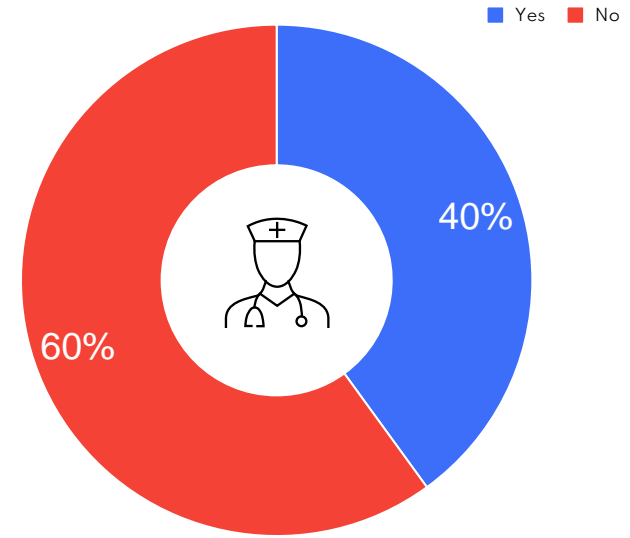
80% of healthcare workers encounter people with disabilities at least several times a week

Frequency of serving people with disabilities, % of responses



However, only 40% of these workers have received any training on serving people with disabilities

% of healthcare workers that have received training to serve people with disabilities

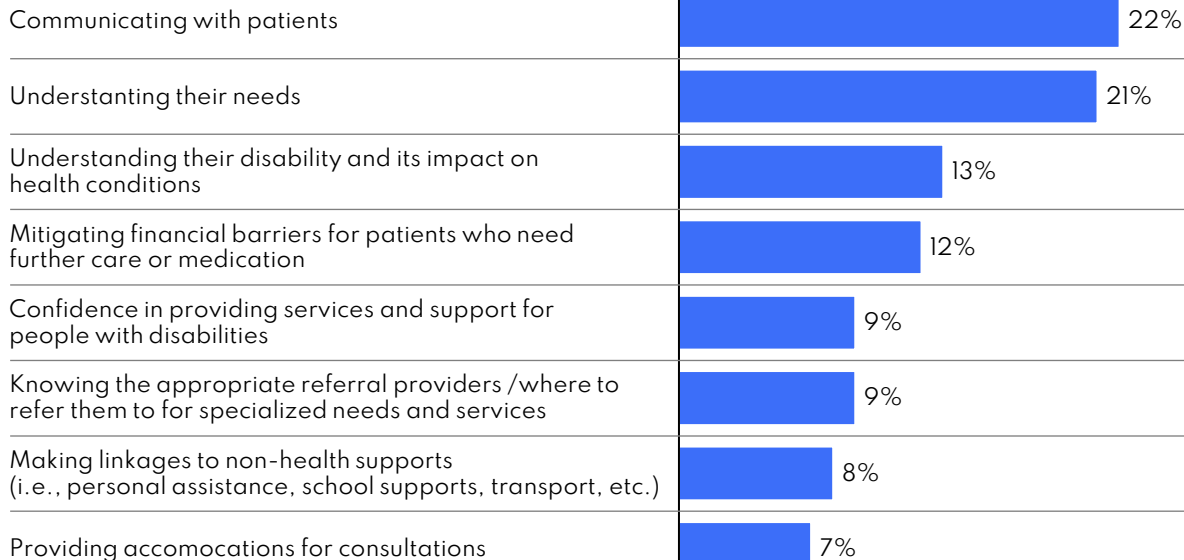
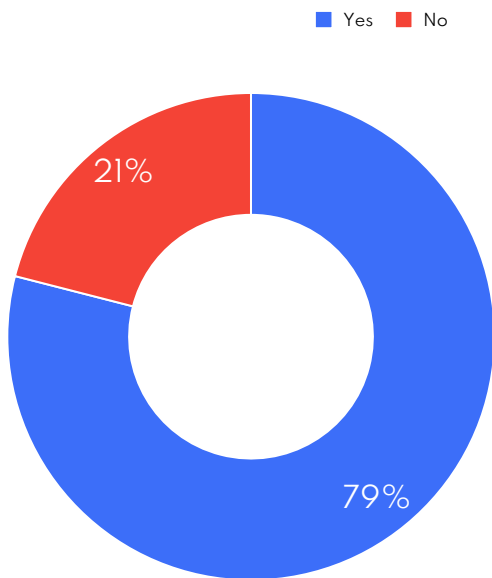


~80% of respondents desire more training, with communication and understanding people's needs cited as the biggest challenges

SAMPLE OUTPUT

~80% feel they require further, more specific training in serving people with disabilities...

...With communicating with people with disabilities and understanding their needs cited as the biggest challenges faced





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Thank you!